

How to Set Up and Protect Your ID.me Account

ID.me

VA



U.S. Department of Veterans Affairs



A SIMPLE, SECURE METHOD TO LOG IN TO YOUR ACCOUNT AT VA

What You'll Need:



Computer and/or Mobile Phone with Camera and Internet Access



Email Address



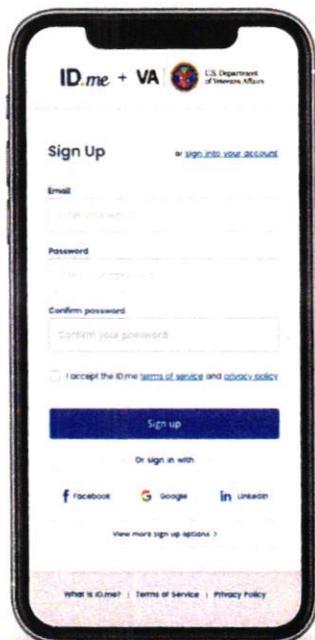
Knowledge of Credit History
– OR –
Photo ID (Driver's License, Passport, Passport Card, or State ID)



Social Security Number
[Why does ID.me ask for my SSN?](#)

HOW IT WORKS

1 Sign Up



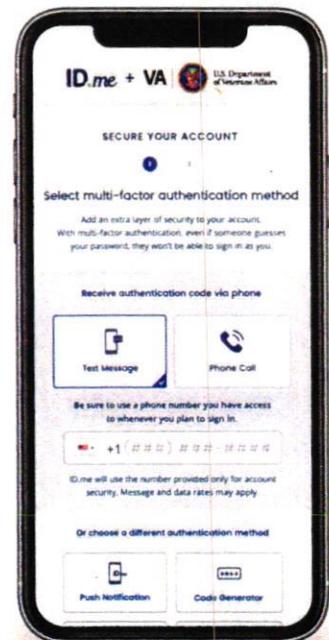
Create your account or, if you already have an ID.me account, simply **sign in**.

2 Confirm Email



Check your inbox for an email from ID.me and confirm your email address.

3 Secure Account

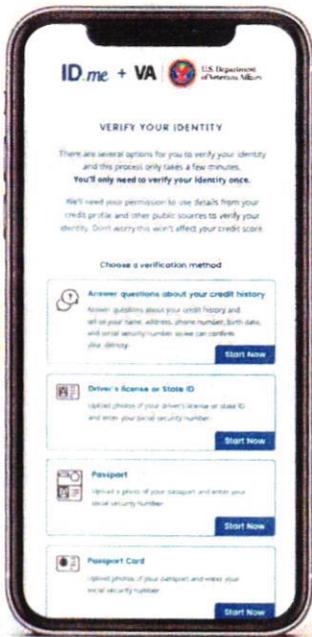


Protect your account. You can receive a passcode via text message or phone call, or choose one of the other listed methods.

How to Verify Your Identity with ID.me

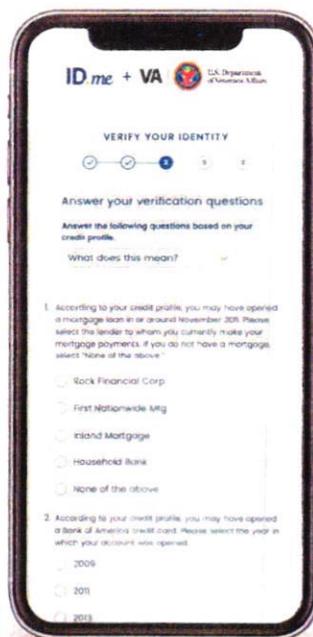
COMPLETE THIS PROCESS **ONCE** TO ACCESS VA PLUS OTHER ID.ME PARTNERS

4 Choose How to Verify



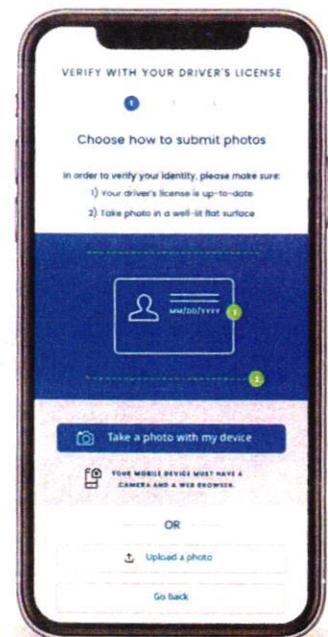
Choose how to verify your identity: **answer credit history questions** or **submit photos of your government ID**.

4A Option 1: Answer Credit History Questions



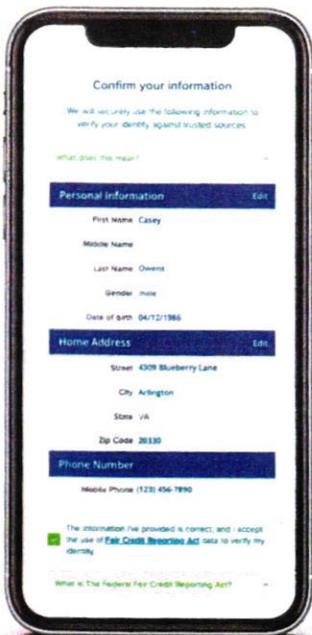
Enter some information, including social security number, and **answer multiple-choice questions** on your credit history. This is not a credit inquiry.

4B Option 2: Submit Photos of Government ID



Submit photos of your **driver's license, state ID, passport, or passport card**. Either upload existing photos or take new photos. Then, enter your social security number.

5 Confirm Information



Double check that all your information is **accurate and complete**.

6 Authorize VA to Receive Information



Your identity has been verified. By choosing to **Allow and Continue**, you can access your VA account.

GET STUCK ALONG THE WAY?

At ID.me we have a **No Identity Left Behind** mission. If you get stuck along the way, we are here to help. Connect with an ID.me team member via video call and we will verify your identity in moments. Or, visit help.id.me and ask our virtual assistant or submit an inquiry.